GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:5288
ANSWERED ON:05.05.2008
DISTURBANCE IN MOBILE SERVICE OF BSNL/MTNL
Murmu Shri Hemlal

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether due to technical problems in the mobile and land − line telephone services of the Mahanagar Telephone Nigam Limited (MTNL) and the Bharat Sanchar Nigam Limited (BSNL) these services remain disturbed throughout the day in the country;

(b) if so, the number of cases reported through the newspapers and other forms of media about the break-down in the mobile and land-line services provided by the MTNL and the BSNL in the country during January 2008, till date, State-wise;

(c) whether the officials of the BSNL have approached the senior officials of police recently for the protection of cable wire in north Bihar; and

(d) if so, the details thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI JYOTIRADITYA M.SCINDIA)

(a) Sir, Global System for Mobile Communications (GSM) based Cellular Mobile Service and Landline Service of BSNL are working satisfactory, in general.

The Services are interrupted sometimes due to failure of media power supply equipment for which action for rectification is taken promptly. Congestion has been observed in the mobile network sometimes at some places for which BSNL has already initiated action for augmentation of its network. The same would enhance coverage, capacity and Quality of Service.

In MTNL, there was some temporary congestion in the cellular mobile network of MTNL Delhi due to upgradation and capacity expansion of 750K lines. This has now been commissioned and network is working satisfactorily. The new network will provide better coverage and more capacity.

(b) The information is given in the enclosed Annexure.

(c) Yes, Sir.

(d) BSNL Offices in Bihar have met Police Authorities frequently and have also taken up the matter with them through written communications.